

## TERMS & CONDITIONS BOOKING OF NSRCC BUNGALOW (UNIT 16N & 17N)

The following Terms and Conditions shall govern the booking and stay of bungalow unit 16N & 17N at National Service Resort & Country Club (NSRCC). SAFRA members who have made a successful booking and their occupants shall be deemed to have agreed to abide and be bound by these Terms and Conditions.

### 1. BOOKING

- Bookings are to be made online at **mySAFRA.safra.sg**, or in person at any SAFRA clubs (Customer Service Counter, 9am to 9pm)
- Booking is limited to SAFRA members, applicable to two of SAFRA's bungalow units (16N & 17N) at NSRCC.
- Minimum booking of 2 nights is required for all booking periods, subject to availability.
- Valid for stays from 1 Mar 2019 to 29 Feb 2020. Calendar opens 5 months in advance for bookings.
- Booking is limited to 1 bungalow unit per SAFRA member / SAFRA Travel Club member per stay period.
- SAFRA members / authorised person must be aged 18 and above to make a booking / check-in on behalf.
- Re-allocation of bungalow unit is not allowed once payment has been made.
- All bookings are non-transferable.

### 2. BUNGALOW RENTAL RATES

NSRCC Bungalow Rental Rates (Unit 16N & 17N)				
Categories	Off-Peak <i>Mon to Thu (Excluding school holidays, Eves of and day of PH)</i>	Peak <i>Fri to Sun, Eves of and day of PH</i>	Super-Peak <i>School holidays</i>	Super-Holiday* <i>Eves of and day(s) of Christmas, New Year and Chinese New Year</i>
SAFRA Travel Club Member	<b>\$135</b>	<b>\$330</b>	<b>\$373</b>	<b>\$393</b>
SAFRA Member	<b>\$145</b>	<b>\$360</b>	<b>\$403</b>	<b>\$423</b>

\*Contact SAFRA Travel Club directly at 6377 9880 from Monday to Friday, 9:30am to 5:30pm, or email us at [travel\\_svc@safra.sg](mailto:travel_svc@safra.sg) to book for stays during Super-Holiday period as it is unavailable on mySAFRA.

- Rates indicated above are exclusive for SAFRA members and are only applicable for two of SAFRA's bungalow unit 16N & 17N at NSRCC.
- Rates are subject to 7% GST.
- Payment must be received in full to confirm a booking. A booking confirmation receipt will be sent via email upon successful payment.
- SAFRA reserves the right to amend the rental rates at any time without prior notice.

SAFRA Travel Club | Tel: 6377 9880 (Mon to Fri, 9:30am to 5:30pm) | Email: [travel\\_svc@safra.sg](mailto:travel_svc@safra.sg)

SAFRA reserves the right to amend or add to the terms and conditions at any time without prior notice.

### **3. BOOKING CANCELLATION / AMENDMENT**

- An administrative fee of \$40 applies to all booking cancellation and amendment requests.
- Cancellation or amendment requests can only be made via email to [travel\\_svc@safra.sg](mailto:travel_svc@safra.sg)
- Requests for booking amendments are subject to bungalow availability. Additional charges may apply subject to the requested booking period or duration of stay.
- Booking amendments can only be made with advance notice of at least 30 days prior to check-in date.
- Strictly no refunds for no-show.
- Cancellation/amendment of bookings are subject to the following charges and conditions:

Submission of Request	Cancellation Charges
<u>Cancellation Request</u> Less than 14 days prior to check-in date <u>or</u> in the event of no-show	100% of Bungalow rental charges + \$40 administrative fee
<u>Cancellation Request</u> More than 14 days prior to check-in date	50% of Bungalow rental charges + \$40 administrative fee
<u>Booking Amendment Request</u> Min. 30 days prior to check-in date	\$40 administrative fee + additional charges (if any) subject to requested booking period/duration
<u>Booking Amendment Request</u> Less than 30 days prior to check-in date	<b>*Amendment is not permitted*</b>

- SAFRA reserves the right to reject and/or cancel any booking, and shall not be liable for any damages claimed arising from the rejection or cancellation.

### **4. BUNGALOW RULES & REGULATIONS**

- Check-in time is between 2pm to 7pm daily.
- Check-out time is between 9am to 10am.
- A half day rental fee is chargeable for late check-outs after 11am before 12pm.
- A full day's rental fee will be levied on members who check-out after 12pm.
- Members are required to present his/her SAFRA membership card and a copy of the booking confirmation receipt for verification upon check-in.
- Should the member is unable to check-in personally, he/she is allowed to authorise another person (at least 18 years of age) to check-in on their behalf. Authorisation letter is only available upon request via email to [travel\\_svc@safra.sg](mailto:travel_svc@safra.sg). Please state the full name and SAFRA Membership ID of member who made the booking, as well as authorised person's full name and the last 3 digits + last alphabet letter of his/her NRIC in the email.

- Authorised person (at least 18 years of age) will need to produce the following documents for verification upon check-in:
  - Authorisation letter
  - Booking confirmation receipt
  - A copy of Member's SAFRA Membership card and NRIC (for sighting purposes)
- Member will have to bear full costing for items which are damaged or lost according to the replacement or repair cost.

## **5. CHECKING OF BUNGALOW INVENTORIES**

- Members are advised to do a counter-check and acknowledge the items listed in the inventory list provided upon check-in, and report any discrepancies/damages to the Customer Service Officer at Bungalow Reception **within the first 2 hours upon check-in**. Otherwise the Resort Management (NSRCC) shall consider all items accounted for and in good condition.
- Upon Check-out, a joint inventory check will be conducted by the Housekeeping Supervisor with the member.

## **6. OCCUPANCY**

- A maximum of 8 persons are permitted to stay overnight in each bungalow.
- Gathering of not more than 20 people in each bungalow is allowed but all guests other than the 8 registered occupants must leave the bungalow by 11.30pm.

## **7. RENTALS**

- Click [here](#) for the full list of items available for rent.
- Rental of items can be made upon check-in.
- All items are available on a first-come, first-served basis.
- Members will bear full cost of replacements or repairs, if any of the rented items are lost or damaged.

## **8. RESTRICTIONS**

- Member and guests must maintain peace and serenity within and around the bungalow after 11.30pm. The Resort Management (NSRCC) reserves the rights to evict any occupant found to have caused disturbance to neighbouring occupants.
- Illegal gambling, rental of tables/chairs from external source and barbecuing/cooking in the bungalows or any additional fixtures are not allowed.
- Possession and viewing of uncensored/illegal video tapes/LDs/VCD and DVDs are prohibited.
- Pets are not allowed within the premises of the Resort.
- Dress code applies for entry to Club's facilities.

- Member and guests are to comply with the club byelaws in and around the club.
- Overseas telephone calls made by member/guests are charged at the prevailing Singapore Telecom rates and payable upon check-out.
- Members are not allowed to fix any unauthorised electrical wirings or install any private audio/visual facilities in or around the bungalow premises.
- Members are not allowed to wear spiked golf shoes in or around the bungalow premises.

## **9. INDEMNITY**

- SAFRA and The Resort Management (NSRCC) shall not be held responsible for any loss of valuables, money or personal items of members and guests during their stay at the bungalow.
- SAFRA and The Resort Management (NSRCC) shall not be held responsible for any injuries or accidents sustained by members or guests during their stay at the bungalow.

## **10. RIGHTS**

- SAFRA and The Resort Management (NSRCC) reserves the right to charge members for cost of replacements or repairs to damaged or lost items provided for in the bungalow.
- SAFRA and The Resort Management (NSRCC) reserves the right to vary the charges and to amend any other rules or regulations at any time deem fit.
- SAFRA and The Resort Management (NSRCC) reserves the right to take appropriate actions (including shortening the duration booked without refund of rental) against any member who infringes its Rules and Regulations or to disallow any member whom is deem undesirable into the bungalow premises. SAFRA and The Resort Management (NSRCC) shall not be liable for any damages therefrom.

## **11. TERMS OF USE**

- You agree to be bound by [SAFRA's Privacy Policy](#), as amended from time to time, which outlines how SAFRA manages your personal data in accordance with the Personal Data Protection Act 2012, and you will be deemed to have consented to SAFRA's collection, use or disclosure of your personal data for purposes set out therein relating to members, SAFRA's general business purposes, any purposes reasonably connected with the abovementioned purposes and any other purposes for which SAFRA have specifically obtained your consent.
- Where Personal Data of any third party are provided by you to us, you undertake to obtain the consent of the third party to our collection, use and/or disclosure of those Personal Data. We reserve the right to request for the verification of such consent where required.