

Rules and Regulations of Games Room @ SAFRA Tampines

1. Bookings can be made in person at the Front Desk or through SAFRA's website for SAFRA members, up to 2 weeks in advance. Reservations over the phone are not allowed. Cancellations and change of dates will not be entertained once the booking is made and confirmed.
2. The rooms must be booked minimally for an hour and can be extended hourly, subject to availability.
3. The final booking or extension is at 9pm at the Front Desk on the same day.
4. Children below 12 years old must be accompanied by a parent or an adult at all times.
5. Members have to deposit their photo-bearing identify card at the Security Counter / Help Desk and are required to sign the Games Rooms Taking Over Form before using the rooms. Members shall be liable for the replacement cost of any loss or damaged caused to any equipment, furniture or artefacts as determined by the Management.
6. Members / guests are to ensure that the rooms are tidy and clean upon returning. The Management may impose a fee, if necessary, to re-instate the cleanliness of the rooms.
7. Members are requested to produce the Booking Receipts if requested by our staff or Security Officers.
8. Mahjong Chips can be loaned from the Security/ Help Desk. Members are to return all loan items to the Help Desk at the end of the game.
9. Members must ensure that the games sets returned are complete and in good condition and shall be liable for the replacement cost of any missing or damaged items or complete set as determined by the Management.
10. Members / guests shall behave in such manner that will not cause disturbances or annoyance to others. The Management and Security Officers reserve the rights to ask occupants to leave the rooms in such circumstances. Undesirable behaviour shall be reported to the Police.
11. No cash transaction is permitted in the Game Rooms.
12. No smoking is allowed in the Game Rooms
13. Members / guests shall play at their own risk. The Management shall not be responsible or liable for any accident, injury, damage, or loss whatsoever suffered, caused, or sustained directly or indirectly arising from usage of the Games Room.

14. Members / guests who infringe any rules or refuse to obey the direction of the Management may be referred to the Disciplinary Committee.

15. SAFRA reserves the right to amend the terms and conditions without prior notice.

Please call security / helpdesk at 67888430 if you require any assistance